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17 COMPANY		
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19	BEFORE THE INSURANCE COMMISSIONER	
20	OF THE STATE OF CALIFORNIA	
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22	In the Matter of the Rate Applications of	File Nos.: PA-2024-00011, PA-2024-00012, PA-2024-00013
23	STATE FARM GENERAL INSURANCE COMPANY,	STATE FARM GENERAL INSURANCE COMPANY'S MOTION TO COMPEL FURTHER DISCOVERY FROM CALIFORNIA DEPARTMENT OF INSURANCE
24	Applicant.	
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Applicant State Farm General Insurance Company ("SFG" or "Applicant") respectfully submits this Motion to Compel, which follows several valuable discussions with California Department of Insurance (CDI) attorneys regarding SFG's Requests for Discovery.

SFG filed this rate application using "Variance 6", the "financial condition" variance set forth in 10 CCR section 2644.27(f)(6). The first listed element of Variance 6 (subpart (A)) requires "[a] showing of the insurer's condition, based on generally accepted standards such as the National Association of Insurance Commissioners' Insurance Regulatory Information System[.]"

To that end, and based on an understanding of how the state-based financial surveillance system is supposed to work, SFG requested from CDI communications between CDI and the Illinois Department of Insurance (the "Illinois Department" or "IL DOI"), since January 1, 2025, concerning State Farm General's financial condition. (SFG Request No. 1.) SFG expressly stated in its request that it was not seeking documents described in the various statutes providing for confidentiality, listing statutes. CDI's log, produced in response to SFG's request, discloses that it certainly has such documents. But CDI has not produced them based on its inapposite interpretation of certain statutes that do not apply in this context.

In this Motion, SFG requests an order compelling CDI to produce the documents on its log for *in camera* inspection, so that the ALJ can determine whether the documents, or redacted versions, can be produced. In particular, the logged documents are expected to include highly relevant statements by the Illinois Department that its domiciliary company, SFG, is a "troubled" company in "hazardous" condition (or statements of similar meaning).

SFG intends to again provide evidence of its financial condition based on analysis of publicly available information, as it did in the interim hearing, in the "full" hearing on this rate application. A determination of SFG's financial condition made by SFG's solvency regulator, which is the IL DOI, would be dispositive in proving up subpart (A) of Variance 6. This very likely exists, based on a review of CDI's log.

CDI's privilege log demonstrates that the Illinois Department of Insurance has in fact evaluated State Farm General's financial condition following the Los Angeles wildfires, including as recently as June of this year, and has communicated with CDI regarding State Farm General's

financial condition. *See, e.g.*, Wells Decl., filed herewith, Ex. 23, CDI Privilege Log ("CDI Log"). Indeed, the privilege log demonstrates that the Illinois Department of Insurance has determined that *further regulatory action is required due to State Farm General's weakened financial condition.*Id. at 21A (describing "company action level event"). On information and belief, given the privilege log and the fact of State Farm General's weakened financial condition as demonstrated in the interim rate hearing, the Illinois Department of Insurance has determined that State Farm General is in a "hazardous" financial condition, and has shared that information with CDI. *See* Wells Decl. Ex. 22, May 13, 2025 Proposed Decision Approving Stipulation, as adopted by the Commissioner at 26-28 (establishing weakened financial condition); Ex. 23, CDI Privilege Log Nos. 1, 2A, 21A, 22 (showing communications between California Department of Insurance and Illinois Department of Insurance related to State Farm General's weakened financial condition); 215 ILCS § 5/123B-2 (defining "hazardous financial condition"); *see also* Hammer Decl., filed herewith, at 5 ("The communications in [CDI's] log are of the sort that that would occur when regulators have found the subject insurer to be a potentially 'troubled company.'").)

State Farm General submits that the Illinois Department of Insurance's determination that State Farm General's financial condition is "hazardous" is dispositive as to the first prong of the Variance 6 inquiry, which requires "[a] showing of the insurer's condition, based on generally accepted standards such as the National Association of Insurance Commissioners' Insurance Regulatory Information System." 10 CCR § 2644.27(f)(6)(A). It is the job of the Illinois Department of Insurance to evaluate State Farm General's financial condition. The Illinois Department of Insurance has in fact made that evaluation and has shared that information with CDI, as disclosed by the CDI log.

State Farm General understands the benefit to the public record of airing the question of State Farm General's financial condition based on public materials, as occurred in the interim rate hearing and as State Farm General is prepared to address again in the full rate hearing. But there is no authority for parties to challenge, in an adjudicatory rate hearing, a determination made by the lawful solvency regulator exercising an executive function. The Illinois Department's

evaluation must be respected.<sup>1</sup>

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#### STATEMENT OF FACTS I.

SFG requested a rate increase on June 27, 2024, for its homeowners non-tenant and renter/condo tenant lines, and on July 5, 2024, for its rental dwelling lines. (SFG-VW-2, SFG's Rate Application (No. 24-1271); SFG-VW-3, SFG's Rate Application (No. 24-1273); and SFG-VW-4, SFG's Rate Application (No. 24-1330), respectively.)<sup>2</sup> A hearing on SFG's rate applications was set to commence by June 1, 2025. (SFG-VW-19, CDI's Mar. 17, 2025 Notice of Hearing at p. 7:16–18.) To help ensure its continuing financial strength and prevent a ratings downgrade prior to the resolution of its rate applications, SFG requested an emergency interim rate of 21.8% for its homeowners non-tenant (File No. 24-1271), 15% for renter/condo tenant (File No. 24-1273), and 38% for rental dwelling lines (File No. 24-1330). On March 14, 2025, the Commissioner "provisionally granted" SFG's request pursuant to a "two-way stipulation between the Department and State Farm" under 10 CCR § 2656.1(g). (SFG-VW-5, Commissioner's Mar. 14, 2025 Emergency Interim Rate Order at p. 2:20.)

The Commissioner asked the ALJ to set a hearing on April 8, 2025, to "hear from State Farm regarding its emergency interim rate requests," including through "evidence and argument provided at the hearing." (Id. at p. 2:18-24.) On May 13, 2025, the ALJ issued its Proposed Decision Approving Stipulation, which approved SFG's interim rates. That same day the Commissioner adopted the ALJ's decision.

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Of course it would be desirable to have a direct statement from IL DOI, which could be in the form of a stipulation which does not disclose information protected by statute, rather than interpreting CDI's withheld document log along with publicly available materials. State Farm General believes that Illinois Department would provide such a statement or stipulation if requested by CDI, and believes that is still a potential avenue. But nothing has materialized prior to the deadline for filing a Motion to Compel. As an avenue (other than a stipulation) for discovering a definitive statement, State Farm General sought discovery with respect to communications between the Illinois Department of Insurance and CDI regarding State Farm General's financial condition since January 1, 2025, carefully excluding from the request anything protected by the specific controlling statutes. Although CDI has asserted privilege over these documents, State Farm General believes that in camera review is appropriate to determine whether there are documents or portions of documents that can be redacted and produced to establish the requirement of Section 2644.27(f)(6)(A), if there is no other way to obtain for the record in this case the Illinois regulator's determinations regarding State Farm General's financial condition.

Given the voluminous nature of these records, the records from the Interim Rate Hearing are not being attached as exhibits to this Motion.

The parties are currently engaged in discovery in preparation for the full rate hearing, currently scheduled for December 2, 2025. On June 30, 2025, SFG propounded its first set of Requests for Discovery on CDI. SFG propounded only four requests, including Request No. 1 seeking information related to SFG's financial condition that CDI received from the Illinois Department of Insurance. CDI served its objections and responses to SFG's Requests for Discovery on July 30, 2025.

While CDI has responded in one way or another to three out of the four requests, CDI has refused to respond and/or produce documents responsive to SFG's Request No. 1:

DOCUMENTS AND COMMUNICATIONS RELATING TO STATE FARM GENERAL'S financial condition received by YOU from, or made by Commissioner Lara to any person at, the Illinois Department of Insurance since January 1, 2025. This request does not include DOCUMENTS identified in California Insurance Code sections 739.8(a), 923.6(f), 935.8, 1215.8, or Illinois Compiled Statutes Chapter 215 sections 5/129.8, 5/131.22, 5/136(6)(b) and (d), 5/35A-50.

In response, CDI objected to the request as seeking documents not relevant to the subject matter of the proceeding and claiming that the documents sought would not be admissible in the proceeding. CDI also objected to the request as seeking confidential documents which are statutorily barred from production. Finally, CDI objected to the request as seeking documents protected by various privileges, including the deliberative process privilege, the attorney-client privilege, the attorney work product doctrine and/or the settlement communication privilege.

On August 13, 2025, CDI served its privilege log, withholding various documents and the grounds for withholding each, including references to California Insurance Code sections 735.5, 739.8, 1215.8, and 12919, Evidence Code sections 1040 and 1041, Code of Civil Procedure section 2018.030, the NAIC Master Information Sharing and Confidentiality Agreement<sup>3</sup>, and Illinois Insurance Code (215 ILCS § 5/404). The vast majority of the documents on CDI's privilege log are responsive to SFG's Request No. 1.

On August 12 and August 19, 2025, SFG met and conferred with CDI regarding CDI's withholding of documents responsive to Request No. 1. CDI has indicated that it has interpreted

CDI refused to provide a copy of the NAIC Master Information Sharing and Confidentiality Agreement to SFG but did not include a basis for not doing so.

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## certain statutes as imposing confidentiality obligations that CDI believes would prevent disclosure here, notwithstanding the fact that the documents are likely highly relevant to this proceeding.

#### II. LEGAL STANDARD

Pursuant to California Government Code § 11507.7(a), "[a]ny party claiming the party's request for discovery pursuant to Section 11507.6 has not been complied with may serve and file with the administrative law judge a motion to compel discovery, naming as respondent the party refusing or failing to comply with Section 11507.6." As a result, SFG brings this Motion pursuant to Section 11507.7, outlining CDI's inability to comply with Section 11507.6, describing the matters sought to be discovered, detailing why such matters are discoverable, explaining how a reasonable and good-faith effort has been made to reach an informal resolution of the issue, and noting CDI's grounds of refusal so far as known to SFG.

The California Code of Regulations provides a procedure for disputing a party's response to discovery requests. See 10 CCR § 2655.1(b)-(d). Following meet and confer discussions where CDI and SFG could not resolve the discovery dispute, SFG is permitted to "file and serve a motion to compel discovery accompanied by a copy of the original discovery request and response thereto." Id. § 2655.1(d). "The motion to compel discovery shall contain a statement specifying why the requested information is sought, and include facts showing a reasonable and good faith attempt at an informal resolution of each issue presented by the motion." *Id.* State Farm General similarly brings this Motion pursuant to Section 2655.1, outlining CDI's lack of production of the information sought to be discovered, explaining why such information is being sought, and providing facts showing a reasonable and good faith attempt to reach an informal resolution.

#### III. ARGUMENT

Despite good-faith efforts by SFG to resolve this discovery dispute, CDI's response remains a complete block to discovery and its privilege log does not remedy the issue. Critically, SFG's actual request *excluded* materials protected from disclosure by each and every one of the statutes of which SFG is aware that may create confidentiality barriers. SFG emphasizes that it did not request any such protected materials. But, still, CDI has withheld documents. SFG requests an order that would require production of the documents on the CDI log for in camera review by the

ALJ in accordance with 10 CCR section 2655.1(e). To make this process efficient, SFG proposes that the ALJ begin with *in camera* review of 4 specific document families as an initial step—

- CDI Log No. 1 (email from IL DOI to CDI) and 1A ("Illinois Department of Insurance / Insurer Profile Summary / State Farm General Insurance Company / As of December 31, 2024, Updated as of March 25, 2025") (dated May 1, 2025)
- CDI Log. No. 13 (email from IL DOI RE: "Commissioner Lara adopts judge's ruling on State Farm emergency rates, balancing consumer protections and financial solvency") (dated May 13, 2025)
- 3. CDI Log No. 17 (email from IL DOI to CDI "Re: State Farm General") (dated January 15, 2025)
- CDI Log No. 22 (Memo from IL DOI to "all licensed states" regarding SFG) (dated March 4, 2025)

As discussed in Section III-A below, the material in this selection (and in the other logged documents) appears to be highly relevant to SFG's financial condition and SFG's invocation of Variance 6. Furthermore, CDI's legal objections appear to be both inapplicable to the context of the logged documents and otherwise do not prohibit disclosure here (*see* Sections III-B and III-C).

The ALJ should grant this Motion, review the 4 specific document families identified above and—if some disclosure is warranted for any of those documents—proceed to review the other approximately 24 documents (including attachments) on the log that are responsive to SFG Request No. 1 to similarly confirm (i) that such documents are indeed relevant to IL DOI's assessment of SFG's financial condition and (ii) that the stated statutes in the log do not require withholding here, or that the documents could be redacted to preserve confidentiality concerns while establishing what is important here, which is the determination by SFG's solvency regulator (IL DOI) that SFG is a "troubled" company, based on all of the required disclosures to the IL DOI and IL DOI's analysis of those disclosures.<sup>4</sup>

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Requested subset for initial *in camera* review: CDI Log Nos. 1 (and 1A), 13, 17, 22. Requested further review of logged documents responsive to SFG's Request No. 1: CDI Log Nos. 2 (and 2A), 3, 4 (and 4A), 5 (and 5A), 6 (and 6A), 7, 8, 9, 11, 12, 14, 15, 16, 18, 19 (and 19A), 20 (and 20A), and 21 (and 21A).

### A. SFG's Discovery Request Seeks Relevant Information.

SFG's request at issue seeks information directly relevant to the rate hearing. Specifically, it is not a secret that SFG is suffering from an impaired financial condition—everyone knows, especially SFG's solvency regulator, the Illinois Department of Insurance, and California's Department of Insurance, Financial Surveillance Branch. It is inconceivable that CDI can hold incontrovertible evidence that SFG is in dire circumstances but not produce *any* information it has—and it clearly has such information—even as to the conclusion. SFG's financial condition is a known fact to CDI and must be proven as a part of its Variance 6 application, which requires a "showing of the insurer's condition, based on generally accepted standards such as the National Association of Insurance Commissioners' Insurance Regulatory Information System." 10 CCR § 2644.27(f)(6)(A).

Based on CDI's privilege log, it is clear that responsive documents exist in response to this specific request, which, as indicated above, are necessary for SFG to establish material elements of its rate application. Specifically, CDI has logged various communications with the Illinois Department of Insurance regarding SFG. Pursuant to the guidance set forth in detail below, SFG has reason to believe that these communications between the two regulators are common when the insurance company—SFG in this case—is domiciled in Illinois but also does business in California. SFG also has reason to believe that such communications increase when an insurance company is in a "troubled" financial condition. While not entirely clear from the description of the documents logged on CDI's privilege log, but given SFG's deteriorating financial condition that was outlined in the interim rate hearing, SFG expects that the logged communications with the Illinois Department of Insurance since January 1, 2025 include pertinent information relating to SFG's financial condition. (*See* Hammer Decl. at 5.)

SFG is domiciled in Illinois and is regulated by the Illinois Department of Insurance. The Illinois Department of Insurance therefore has the authority to determine SFG's financial condition. *See* 215 ILCS § 5/131.21(1) (vesting authority in Illinois Director of Insurance to ascertain financial condition); § 5/123B-2 (defining "hazardous financial condition"); § 5/186.1 (providing range of possible actions Director may take if a company is in a "hazardous financial condition"). Moreover,

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pursuant to 215 ILCS § 5/129.8(c)(1), the Illinois Department of Insurance shares "documents, materials, or other ORSA-related information . . . with other state, federal, and international financial regulatory agencies," including CDI and other California government agencies.<sup>5</sup>

In sum, SFG reasonably believes that the logged communications with the Illinois Department of Insurance include relevant communications between the Illinois Department of Insurance and CDI that relate to SFG's financial condition.

## B. <u>CDI's Objections Do Not Apply to the Financial Condition Documents Sought</u> by SFG in This Motion.

CDI's July 30, 2025 objections repeatedly state that SFG has the burden of proof in this matter, but that is not an objection—discovery is how a litigant obtains information to meet its burden of proof. SFG is entitled to obtain critical evidence in CDI's possession that would help SFG meet its burden. The Illinois Department of Insurance, SFG's regulator, has and continues to oversee SFG's financial condition, including all of the requirements imposed on an insurer in SFG's condition. CDI's log shows consistent communication from Illinois to CDI.

CDI objected to SFG's Request No. 1 as seeking confidential documents which are statutorily barred from production under various statutes. However, as set forth explicitly in the text of the request, the "request does not include DOCUMENTS identified in California Insurance Code sections 739.8(a) [("RBC Reports"), 923.6(f) [("Actuarial Reports")], 935.8 [("ORSA" information)], 1215.8 . . . ," clearly indicating that it is not seeking such statutorily protected information.

Finally, CDI objects to the request because it seeks documents protected by various privileges, including the deliberative process privilege, the attorney-client privilege, the attorney work product doctrine and/or the settlement communication privilege. Given that these documents relate specifically to SFG's financial condition—a factual issue—it seems difficult to justify such privileges as applicable to these documents. If CDI continues to claim such privilege protections

<sup>&</sup>lt;sup>5</sup> CDI has cited the "NAIC Master Information Sharing and Confidentiality Agreement" in its privilege log as a basis for withholding many documents, but CDI has indicated that it is unable to share that agreement with SFG. Without presenting that agreement or, at a bare minimum, relevant provisions from it, CDI's objections to production cannot be sustained on the basis of that document.

over the documents, SFG requests that the ALJ ask CDI to produce a revised and adequate privilege log that includes such bases as grounds for withholding.

## C. CDI's Grounds for Withholding Documents Are Inapplicable or Cannot Be Assessed with the Limited Information Provided.

SFG acknowledges the importance of the various confidentiality provisions set forth in the California Insurance Code. As indicated above, SFG's request does not include documents identified in California Insurance Code sections 739.8(a), 923.6(f), 935.8, 1215.8, or Illinois Compiled Statutes Chapter 215 sections 5/129.8, 5/131.22, 5/136(6)(b) and (d), 5/35A-50. While CDI lists a couple of these statutes as the basis for withholding the documents on its log (sections 739.8 and 1215.8)<sup>6</sup>, the log does not include sufficient information in order for SFG to determine whether the documents are indeed subject to the protection of such statutes. For example, the description of CDI Log No. 22 on CDI's log reads "Regarding State Farm General Insurance (NAIC #25151)." SFG cannot make a determination about whether this document falls under section 739.8 or section 1215.8 from this inadequate description. The same is true for a number of other documents and their attachments: CDI Log Nos. 1, 2, 3, 4, 7, 21, 22 ("Email 'RE: State Farm General Insurance Company – Request for Insurer Profile Summary as of 12/31/24"); CDI Log Nos. 5, 6 ("Email 'RE: Confidential Regulator Communication – State Farm General Insurance Company (IL-25151)"); CDI Log No. 8 ("Email 'Call on State Farm General"); CDI Log No. 9 ("Subject 'Meet with Insurance Director Dana Popish Severinghaus of Illinois Department of Insurance (Virtual)"); among others.

Furthermore, in its log, CDI cites to California Insurance Code section 12919 as another basis for withholding the logged materials, but that statute is inapposite here. Section 12919 protects Californians complaining about insurers or insurance agents or brokers. It would not be consistent with the clear purpose of the statute if it were to apply to communications from other

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CDI also cites California Insurance Code section 735.5 in its log, but that section protects documents "produced by, obtained by, or disclosed to the commissioner or any other person" during a market conduct examination. Since CDI is withholding documents solely in response to SFG's Request No. 1—which concerns SFG's financial condition and is unrelated to market conduct examinations—section 735.5 does not apply. - 10 -

regulators.<sup>7</sup> The Insurance Code is replete with specific instructions on sharing between regulators, specifically including the documents of the type presumably at issue, which are clearly separate and independent from an obviously unrelated provision. *See*, *e.g.*, Cal. Ins. Code § 935.8(c)(1)-(2) (allowing Commissioner to share and receive ORSA materials with "other state, federal, and international financial regulatory agencies [and] . . . with the NAIC . . ."); *id.* § 1215.8(b)(1)-(3) (similar provisions regarding confidential and trade secret materials obtained in course of examination).

With respect to its use of Evidence Code sections 1040 and 1041, CDI similarly has not provided SFG with sufficient information to make the determination that the withheld documents indeed fall under such provisions. To the extent this conclusion is based on section 12919, regulator communications are not the subject of 12919.

In sum, SFG respectfully requests that the ALJ require CDI to submit to the ALJ the withheld documents for *in camera* review as to the claimed grounds for withholding.

### V. <u>CONCLUSION</u>

For the foregoing reasons, SFG respectfully requests that this Motion be granted.

See Sierra Nat. Ins. Holdings, Inc. v. Altus Fin., S.A., No. CV 01-01339 AHM (CWX), 2001

to attend a hearing or produce evidence supporting his allegations, lest the Commissioner pursue an alleged wrongdoer without support." *Atlus Fin., S.A.*, 2001 WL 134855 at \*3; Cal. Ins. Code § 12919.

WL 1343855, at \*2-\*3 (C.D. Cal. June 20, 2001) (examining section 12919 and determining it "was designed to encourage confidential communications to the Commissioner and immunize the maker of these communications from liability, such as for defamation, to the persons or businesses about whom the communication was made"). The first and final lines of section 12919 make clear this section was intended to apply to individuals, rather than entities. *Id.* at \*3. The first line's "express reference to and reliance on statutory provisions protecting informers confirms that it is meant to encourage third party informers to communicate to the Commissioner regarding license applicants or holders, and to protect them." *Id.*; *see also* Cal. Ins. Code § 12919; Cal. Evid. Code § 1041 (outlining privilege for identity "of a person"). The final line further adds that, while there is no liability for making the statement, "he [the one who made the statement] may still be required

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