### Facts about California's Insurance Market the Industry Doesn't Want Known

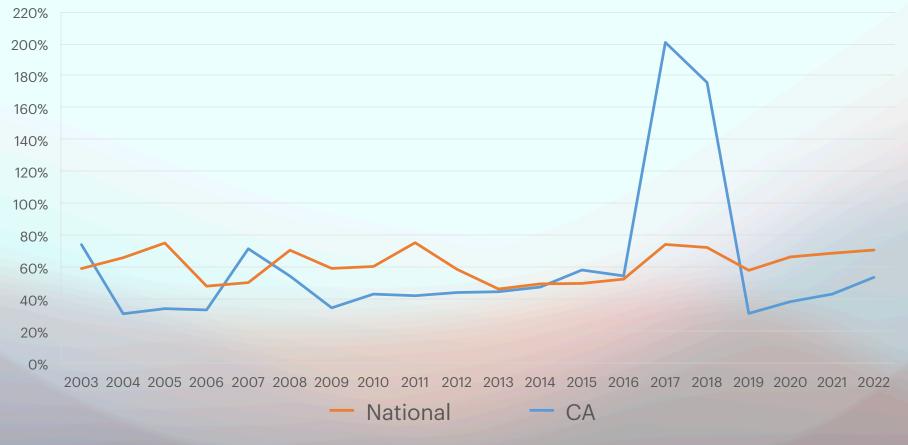


April 2024

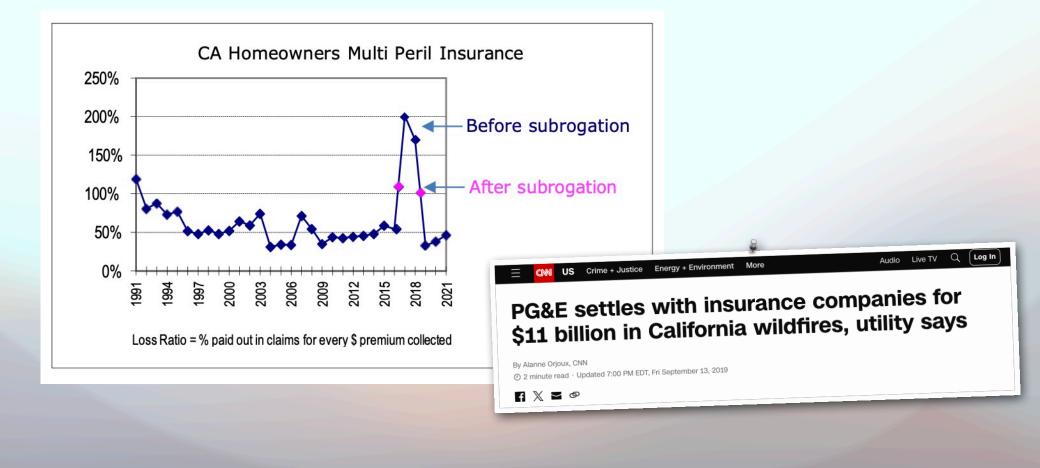
#### Six years ago, California insurers had two bad fire years.

#### **California vs National Loss Ratios, 2003-2022**

Loss ratio = Cents paid to consumers for claims per premium dollar



#### Insurers receive billions in repayment from utilities.

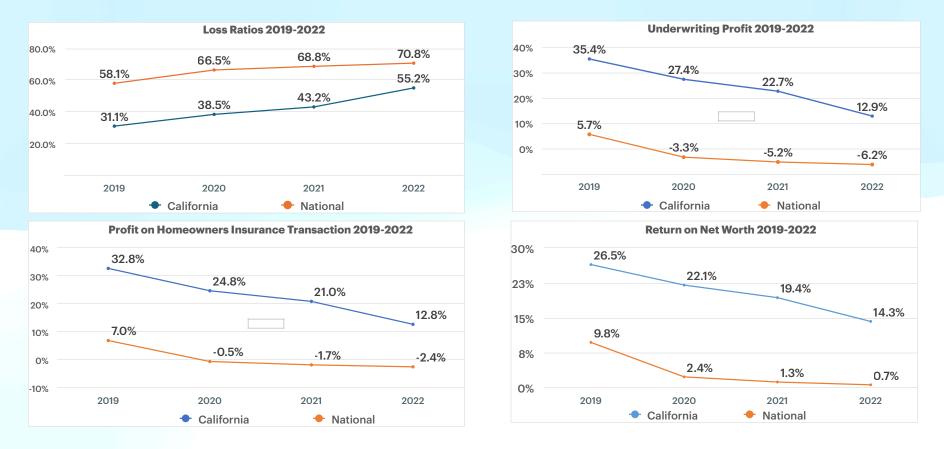


### Over the past 20 years, home insurers have done better in California than nationwide.

	NATIONAL	CALIFORNIA
<b>Direct Incurred Loss Ratio</b>	61.7%	60.6%
<b>Direct Underwriting Profit</b>	1.2%	1.6%
Direct Profit on Homeowners Insurance Transaction	2.9%	3.6%
<b>Direct Return on Net Worth</b>	6.1%	9.2%

Loss ratio: Amount paid to consumers for claims per premium dollar. Underwriting profit: Premium less the sum of claims losses, expenses, taxes, and policyholder dividends. Profit on HO insurance transaction: Underwriting profit plus investment gains on reserves. Return on net worth: Profit on insurance transaction plus investment gains on surplus.

#### In the last four years, California home insurers' profits have far exceeded insurers' nationally.



**Source:** National Association of Insurance Commissioners: 2022 Property & Casualty Market Share Report & Report on Profitability by Line by State in 2022; and California Department of Insurance 2022 Property & Casualty Market Share Report.

# Home insurance companies received 92% of the premium increases they requested.

Of 153 requested rate increases Jan 2021-Feb 2024...

**92** insurance companies approved for full rate increase they requested

**34** approved at a lower level than requested

**O** were required to lower their rates

27 withdrawn

Average rate increase approved: 13%

Average requested:

**14.2%** 

Highest increase approved:

65%

(Based on approved filings.)

### Consumer Watchdog rate challenges under Prop 103 have saved billions.

2002-2024

Total<br/>Homeowners<br/>Savings<br/>(2.2.8 Billion)Total Auto Savings<br/>(3.68 Billion)Total Combined Savings<br/>(5.6.6 Billion)

Total Med Mal & Business Savings \$99.08 Million

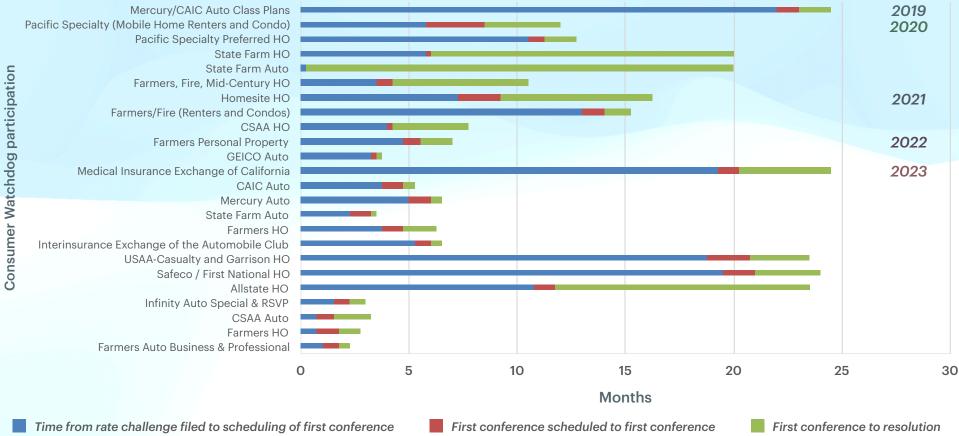
SCALE KEY:

Intervenor cost 25¢ per \$100 saved (including Consumer Watchdog and outside experts & counsel)

#### Savings from Consumer Watchdog Rate Challenges, Nov-Dec 2023

% Rate Increase Requested	% Rate Increase Approved	\$ Savings	Effective Date
20.80%	12.80%	\$356 million	4/30/24
28.10%	20%	\$199.7 million	3/15/24
24.60%	21%	\$152 million	2/26/24
6.90%	3%	\$6.3 million	by 4/21/24
35%	30%	\$149.5 million	2/7/24
20%	11.43%	\$21.5 million	2/1/24
	Total Savings:	\$885 million	
	Increase   Requested   20.80%   28.10%   24.60%   6.90%   35%	Increase Requested Increase Approved   20.80% 12.80%   28.10% 20%   24.60% 21%   6.90% 3%   35% 30%   20% 11.43%	Increase Requested   Increase Approved   \$ Savings     20.80%   12.80%   \$356 million     28.10%   20%   \$199.7 million     24.60%   21%   \$152 million     6.90%   3%   \$6.3 million     35%   30%   \$149.5 million     20%   11.43%   \$21.5 million

### Insurance company delays and Department of Insurance scheduling drive rate challenge timelines.



#### **Commissioner Lara's plan has two huge loopholes.**

- Insurers can meet their "commitment" to expand insurance sales in wildfire areas by offering the same high-cost, limited-benefit coverage that homeowners already have access to in the FAIR Plan.
- Insurance Commissioner can waive the "85% commitment" for any insurer that claims it cannot meet it.

# The insurance industry's solutions were tried in Florida and failed to stabilize the market.

### Florida has...

- Inadequate rate review
- Reinsurance pass-through
- Unverifiable black box models to set rates
- Consumers, not insurers, bail out state insurer of last resort



#### INSURER OF LAST RESORT MARKET SHARE

California	Florida		
FAIR Plan - 4%	Citizens - 19%		

Rates are 21/2 times as high in Florida

Average premium for home valued >\$500,000

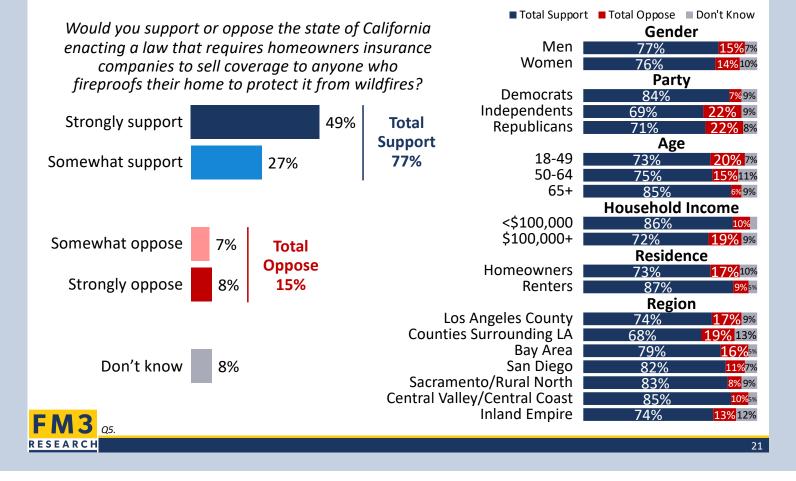
Ca: **\$1960** Fl: **\$4704** 

#### **SOLUTIONS**

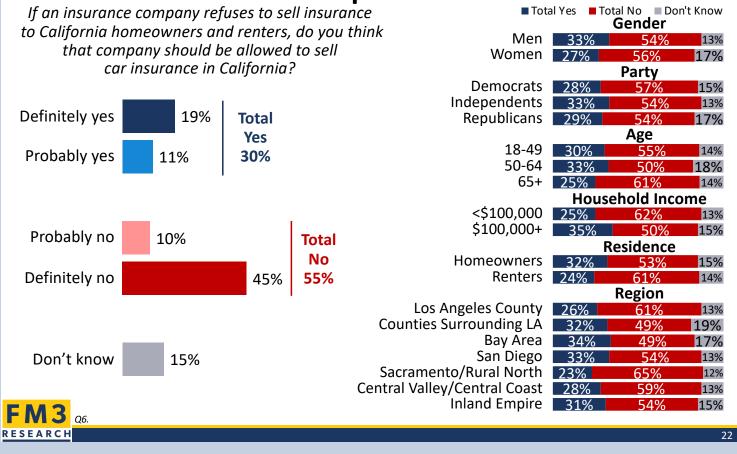
- Require insurers to cover homeowners who reduce risk
- 5-year ban from home & auto market if insurers refuse

- Increase state and insurer investment in mitigation
- Build public, transparent catastrophe model
- Heightened building standards for riskiest areas

## Voters express a high degree of support to require insurers cover those who fireproof their homes.



#### A majority backs prohibiting insurers who refuse to sell homeowners or renters insurance to sell car insurance policies to Californians.



#### By two to one, voters oppose the Insurance Commissioner's plan to allow insurers to raise premiums for all Californians.

Recently, California's a plan to allow in premiums for homeov insurance companie. people who live in pa risk for wildfires. Insuranc	nsurance comp wners and ren s promise to s urts of the stat	panies t iters acr ell more te that c ort or o	o increase coss the sto insurance are at a hig ppose the	ate if Men e to Women gher		Pppose ■ Don <b>Gender</b> 63% 61% Party 56% 63% 73%	t Know 8% 9% 9% 9% 7%
Strongly support	9%	Total				Age	770
		Supp	ort	18-49	35%	55%	10%
				50-64	19%	75%	7%
Somewhat support	21%	30%	0	65+	30%	62%	7%
					Household Income		
				<\$100,000	31%	61%	8%
				\$100,000+	30%	63%	7%
					R	esidence	
Somewhat oppose	21%		Total	Homeowners	28%	66%	6%
	_	Oppose	Renters	34%	56%	10%	
Strongly oppose 419		41%	62%			Region	
Strongly oppose 41	41/0	02/0	Los Angeles County	29%	62%	9%	
			-	Counties Surrounding LA	27%	62%	11%
				Bay Area	33%	59%	8%
				San Diego	34%	66%	
Don't know				Sacramento/Rural North	32%	55%	13%
Don't know	8%		Cen	tral Valley/Central Coast	22%	71%	7%
E AA O				Inland Empire	30%	64%	6%
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RESEARCH							23